



Access more with a non-SATSS Access Taxi Card

If you use a wheelchair, scooter or large (ride-on) mobility aide you can register for a non-SATSS Access Taxi Card and get access to:



real time journey information



automatic travel notifications for carers or personal contacts



a consistent and reliable taxi service.

The State Government now pays a lifting fee to Access Taxi drivers to cover their time assisting you in and out of the Access Taxi. As a cardholder, the meter will pause to cover this time so you can save on fares.

South Australian Transport Subsidy Scheme (SATSS) members do not need to register and can continue to use their current SATSS ID card to access SATSS subsidised trips.

For more information and to register visit dit.sa.gov.au/non-satss-card



Government of South Australia
Department for Infrastructure
and Transport

**Build. Move.
Connect.**



How does it work?

- 1 When you book an Access Taxi let the Centralised Booking Service know that you have a non-SATSS Access Taxi Card.
- 2 When the Access Taxi arrives, present your non-SATSS Access Taxi Card to your driver so the barcode can be scanned.
- 3 The driver will pause the meter while you are assisted into the taxi.
- 4 If registered, an automatic text or email notification will be sent to your nominated carer or personal contact. The notification will include a link to a map showing the exact route a driver is taking for your journey. The link will be valid for 2 hours.
- 5 Once you have reached your destination, your non-SATSS Access Taxi Card will be scanned again to record that the journey has ended.
- 6 If you have provided your email address, you will be emailed a summary which includes information about your journey and the total fare amount.
- 7 The driver will then receive a lifting fee that will cover their time assisting you in and out of the Access Taxi.

Contact us



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